Alternative payment routing options

If you are looking to route and segment payments associated to COVID19 uninsured claims, there are two additional payment level options available (the default method will be displayed at the TIN level):

- Route all payments at the Payer level (RECOMMENDED)
- Route all payments at the NPI level

How to Receive Payer payment to a separate bank account (RECOMMENDED)

1. From your Welcome screen, select your TIN and then the Maintain Enrollment tab.

2. Select ‘Edit’ from View Enrollment page.
Alternative payment routing options

3. Click on Bank Account(s) tab, then ‘Change Banking Data’

4. Complete the User Information page.

5. Select Payer from dropdown list and enter banking information where that Payer’s payment is to be directed.
   - Payer Name: COVID19 HRSA Uninsured Treatment Fund
How to receive NPI payment to a separate bank account for all Payers or a specific Payer (NOTE: If a claim submission does not reference the NPI, the payment will be made at the TIN level)

1. From your Welcome screen, select your TIN and then the Maintain Enrollment tab.

2. Select ‘Edit’ from View Enrollment page.
Complete the User Information page.

Select Payer from dropdown list to receive that Payer's payments for the NPI to a separate bank account

- Payer Name: COVID19 HRSA Uninsured Treatment Fund
You will receive an email from Optum, asking you to validate the entered bank account information. Please click on the link and follow the directions to complete the process.